



## Bethanna Community Umbrella Agency

*Serving South  
Philadelphia and  
Center City*

*Bethanna is a multi-service child welfare  
and behavioral health agency proudly serving  
families in Philadelphia, Southeastern and  
Central Pennsylvania for 80 years.*

### OUR MISSION

Bethanna is a Christian agency that provides the highest quality system of care for children and families in order to ensure safety, restore emotional wellness and build family stability.

### GUIDING COMMITMENTS

- Commitment to serve in a Christ-like manner that demonstrates love, compassion, justice and mercy on behalf of children and families.
- Commitment to excellence
- Serve with dignity and respect toward all
- Commitment to build stability
- Preserve and promote safe, nurturing, and permanent families

To Become a Resource Parent or  
if you want more information on  
Foster Care and Adoption,  
Contact the Bethanna  
Recruitment Hotline

**267-989-1790**



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**[www.bethanna.org](http://www.bethanna.org)**



## IMPROVING OUTCOMES FOR CHILDREN

Improving Outcomes for Children (IOC) is a system transformation initiative by the Department of Human Services aimed at delivering a community-based model of child welfare services.

Community Umbrella Agencies (CUA) are identified to serve designated geographical areas across the city. Each CUA geographic area is identified by police district boundaries.

The Department of Human Services provides monitoring, oversight and quality assurance of CUA services in order to assure the IOC outcomes are met on behalf of children and families.

IOC puts strong emphasis on making sure services are easy for families to use by locating them in the community. The case management model used by CUA also puts a strong emphasis on frequent teaming meetings with families receiving services.

CUAs also place a high priority on engaging with the community to collaborate with neighborhood networks in a coordinated manner to strengthen families.

## WHAT ARE WE WORKING TOGETHER TO ACHIEVE?

- More children and youth maintained safely in their own homes and communities
- More children and youth achieving timely reunification or other permanence
- A reduction in the use of congregate care
- Improved child, youth and family functioning

***IOC is based on the belief that a community-neighborhood approach with clearly defined roles between county and provider staff will positively impact safety, permanency and well-being.***

## BETHANNA SERVICES

Bethanna is the Community Umbrella Agency (CUA) serving the 1st, 3rd, 6th, 9th and 17th police districts, in South Philadelphia and Center City, which is the CUA 8 region.

Bethanna is a multi-service child welfare agency providing CUA Services, Behavioral Health Services, Resource Home Care, SWAN Adoption Services and Parenting Education.

Resource Parents are approved community families who care for children and youth in need of safety and provide supportive mentoring to their parents.

## WE NEED YOUR HELP!

The need for your involvement is urgent — children and families are waiting for your support! Contact Bethanna today on becoming a Resource Parent!



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